



DONATION GUIDELINES

Because we are a hospital, we handle donations a little differently than other non-profit organizations. Our main focus is keeping young patients healthy and safe, so there are certain items we are unable to accept. This list can help guide you through our donation process.

Used Items

Due to a strict infection control policy, we are unable to accept used toys, clothing, books, magazines or games. Many patients have allergies to dust, animal hair, second-hand smoke and pollen.

Religious Items

Patients and their families have many different faiths and beliefs, so we are unable to accept donations with any particular religious content or scripture. This includes bibles, crosses and cards with verses or images.

Gift Wrap or Bags

Please do not apply labels, wrap or place your donation in gift bags. It is also helpful if donations are sorted into groups of the same type of items.

Balloons

No latex balloons are allowed in the hospital.

Holiday Donations

We have a wish list specifically for the holidays. Gifts for all ages are needed, but especially for teens (12-18 years) and infants (birth-two years). Please do not gift-wrap these items.

Weapons

No weapons of any kind (real or play) will be accepted.

If you have questions about these guidelines, please contact Champ's Toy Chest:

Phone: (615) 322-2379

Email: ChampsToyChest@vanderbilt.edu

Frequently Asked Questions on next page

FREQUENTLY ASKED QUESTIONS

Can my group bring our donations in and distribute them to patients in the hospital?

Due to strict privacy and infection control policies, donations are processed through our Family Resource Center. Child Life Staff will ensure that all donations are shared with patients in the most appropriate way.

Can we donate gently used stuffed animals?

We can not accept any used stuffed animals or cloth items for infection control reasons.

Can I bring food and candy to patients?

Many patients have restricted diets and food allergies, so we are unable to accept food or candy donations. We can accept food for families and hospital staff. Please call (615) 322-2379 to learn about our most needed food items.

Can I dress up as a holiday character and visit patients?

These special volunteers must pass hospital screenings, background checks and training on how to help us with our holiday needs. Please visit our Volunteer Services page for more information.

How many gifts do I need to bring?

We accept donations of all sizes. We combine our donations so all children receive the same quantity. If you need a number of gifts to collect for a group toy drive goal, please contact us.

Can my group make handmade cards?

You may create and send E-cards to patients.

Please note: your design will be on our website, used multiple times and seen by many patients. We cannot accept "get well soon" or religious messages.

Can we deliver baked goods to patients?

Many patients are on restricted diets or have food allergies so we are unable to accept food donations. A local non-profit that accepts food donations is the Ronald McDonald House.

Do you accept gift cards?

We accept donations of gift cards to help families and patients while staying at the hospital. Ideal cards include gas, phone, and food (Pizza Hut, Subway, Taco Bell, Ben & Jerry's are in our food court). Store gift cards (Wal-Mart, Target, Walgreen's, CVS) and GameStop are other good ideas. We ask that the gifts cards range in \$10 to \$20.

What if I have a large donation?

Please contact Donation Services at least one week in advance to make arrangements.

Can I order online and have it delivered to Children's Hospital?

Yes! We have wish lists on Starlight Starbright World and Amazon.

Please ship your donation to:

Volunteer Services, Attention: Champ's Toy Chest
Monroe Carell Jr. Children's Hospital at Vanderbilt
2200 Children's Way, Suite 2125, Nashville, TN 37232

