DONATION GUIDELINES

Because we are a hospital, we handle donations a little differently than other non-profit organizations. Our main focus is keeping young patients healthy and safe, so there are certain items we are unable to accept. This list can help guide you through our donation process.

**Used Items**
Due to a strict infection control policy, we are unable to accept used toys, clothing, books, magazines or games. Many patients have allergies to dust, animal hair, second-hand smoke and pollen.

**Religious Items**
Our patients have many different faiths and beliefs, so we are unable to accept donations with any particular religious content or scripture. This includes bibles, crosses and cards with verses or images.

**Gift Wrap or Bags**
Please do not apply labels, wrap, or place items in gift bags. We have to inspect every item to make sure it is safe and appropriate for patients. If possible, group similar items together.

**Handmade Items**
We are unable to accept handmade cards, toys or craft items.

**Blankets**
Per hospital policy, our safe sleep guidelines have changed. We can only accept blankets measuring 40” x 60” or larger. All blankets must be brand new or made from new materials.

**Infant Items**
Due to our updated infant safe sleep guidelines, we are no longer able to accept hats, headbands, blankets etc. **for infants**. All such items must be toddler size or larger.

**Clothing**
We only accept NEW clothing, newborn up to adult sizes. We are especially in need of unisex sweatpants, t-shirts and underwear of all sizes.

**Weapons**
No weapons of any kind (real or play) will be accepted.

**Balloons**
No latex balloons are allowed in the hospital.

If you have any questions about these guidelines, please contact Champ’s Toy Chest:

- Phone: (615) 322-2379
- Email: ChampsToyChest@vumc.org

*Frequently asked questions on next page*
FREQUENTLY ASKED QUESTIONS

Can my group bring our donations in and distribute them to patients in the hospital?
Due to strict infection control policies, donations are processed through our Family Resource Center. Child Life Staff will ensure that all donations are shared with patients in the most appropriate way.

Can we donate gently used stuffed animals?
We cannot accept any used stuffed animals or cloth items for infection control reasons.

Can I bring food or baked goods to patients?
Many patients have restricted diets and food allergies, so we are unable to accept food or candy donations for patients. We can accept store-bought food for families and hospital staff. Please call (615) 322-2379 to learn about our most needed food items.

Can I dress up as a character and visit patients?
These special volunteers must pass hospital screenings, background checks, and training on how to help us with our holiday needs. Please visit our Volunteer Services page for more information.

How many gifts do I need to bring?
We accept donations of all sizes. We combine our donations so all children receive the same quantity. If you need a number of gifts to collect for a group toy drive goal, please contact us.

Do you accept gift cards?
We accept donations of gift cards to help families and patients while staying at the hospital. Ideal cards include gas, phone, and food (Pizza Hut, Subway, Taco Bell, Ben & Jerry’s are in our food court). Store gift cards – Wal-Mart, Target, Walgreens, CVS and GameStop – are other good ideas. We ask that the gift card increments are in the range of $10 to $20.

What if I have a large donation?
Please contact Volunteer Services at least one week in advance to make arrangements.

Can I order online and have it delivered to Children’s Hospital?
Yes! We have wish lists on Starlight Starbright World and Amazon.

Please ship your donation to:
Volunteer Services, Attention: Champ’s Toy Chest
Monroe Carell Jr. Children’s Hospital at Vanderbilt
2200 Children’s Way, Suite 2125, Nashville, TN 37232